

Sprint 189 Release Notes Solo 1.0

October 22, 2025

Overview

Sprint 189 focuses on enhancing system reliability, improving accounting workflows, and strengthening clinical operations. Key improvements include expanded RxCompass functionality with new coverage indicators and TOC letter integration, multiple accounting process fixes for billing and rebate generation, and critical system infrastructure updates to queue management. These updates collectively improve operational efficiency, data accuracy, and the overall user experience across clinical, accounting, and member support functions.

Alert

REMINDER: Please close and restart Solo 1.0 after each release to ensure you receive all updates. Keeping the application open continuously may prevent new features from loading properly. If issues persist after restarting, please submit a ticket.

What's New

Accounting/Billing

Improvements

- Removed the ability to split invoices on RxCompass entity programs to simplify billing workflows and ensure consistency. [User Story 30142]

Bug Fixes

- Resolved issue where billing invoices were being sent to inactive billing contacts, ensuring communications reach only active recipients. [Bug 30876]
- Fixed billing email send functionality that was preventing invoice delivery to accounts. [Bug 30754]
- Resolved AR type configuration issue for account 4426 Orion Steel Group where billing setup did not match invoice generation parameters. [Bug 30757]
- Fixed contact routing error for account 9209 Eden Christian Academy where invoices were being sent to incorrect billing contacts. [Bug 30801]

- Resolved rebate generation failure for Run ID 43772 in the rebate history system. **[Bug 30661]**
- Fixed issue where manual claims were not syncing properly to Dynamics, ensuring accurate financial tracking. **[Bug 29907]**
- Resolved W-9 email delivery failures affecting specific accounts in the system. **[Bug 30864]**

Clinical

Improvements

- Added RxCompass drugs to the TOC Letters process, ensuring RxCompass members receive appropriate communication when their medications are impacted. **[User Story 30349]**

Bug Fixes

- Fixed display issue where Claim Edits were not appearing in RxWatchtower, restoring visibility into claim modification history. **[Bug 30084]**

Queues

Bug Fixes

- Resolved Quartz job failure for SoloRxCustomerLocationSync to restore automated customer location synchronization. **[Bug 30921]**

System

Improvements

- Implemented GAP link functionality to Solo 2.0 from migrated accounts, improving cross-platform navigation and data access. **[User Story 29259]**

Bug Fixes

- Fixed loading issue preventing the Quartz Admin page from displaying properly. **[Bug 30932]**

Tickets

Improvements

- Added "Override Type" column to the Overrides tab in member tickets, providing clearer visibility into override classifications. [User Story 24524]

Bug Fixes

- Fixed Advanced Ticket Search category dropdown menu that was becoming stuck after opening, restoring normal search functionality. [Bug 30614]

Cervey Release Notes

Disclaimer: Please do not submit any Zendesk tickets regarding Cervey updates. Please submit a ticket to Solo 1.0 > Adjudication queues to address any Cervey issues.

Updates

- Federal Upper Limit Pricing types have been added for claims processing.
- Prescriber NPI search has been added that will filter the results in the Prescriber List grid in Claim Rules.
- Two additional Pricing List options have been added to plans on the Plan Pricing Group Maintenance screen.
- The Drug Criteria section on the Rules Maintenance screen has been updated to add an option for the Rx-OTC Indicator Code.
- 'Clear Alternate IDs' option has been added to the Change Cardholder IDs screen. This will clear the Alternate IDs for cardholders as well as dependents, if selected.
- MME (Morphine Milligram Equivalent) Threshold has been added to Claim Option Rules.
- Users can now put a c/o (care of) line in the mailing address line that will pull over into the Prior Auth case, if it exists. Changes were also made to look at the mailing address first and, if it is blank, look at the primary address for the member.

Need to reference these notes later? You can find them (along with previous releases) at <https://softwaresupport.liviniti.com/hc/en-us>. Just click "sign in" at the top right when you get there.